

Services July to December 2019 Outpatient

Summary of Count of Services Provided	Youth	TAY	Adult
Agency	0-17	18-24	25+
Hospitality Center	0	17	1011
Manzanita	0	73	4534
MCAVHN	0	2	901
MCYP	2231	263	0
FCS	7858	2193	4296
FC3	839	503	2680
Medication Management	496	252	2633
Tapestry	5922	53	0

Summary of Clients Served by Agency	Youth	TAY	Adult
Agency	0-17	18-24	25+
Hospitality Center	0	4	93
Manzanita	0	10	306
MCAVHN	0	1	61
MCYP	172	25	0
FCS	304	81	165
FC3	116	80	400
Medication Management	130	167	601
Tapestry	182	6	0

HOS-Hospitality Center				
	Youth	TAY	Adults	Total
<i>Unduplicated Clients Served</i>		4	93	97
<i>Age Range of Clients Served</i>	0-17	18-24	25 and older	
<i>Count of Services Provided</i>	0	17	1011	1028
<i>*Assessment</i>		9	132	141
<i>*Case Management</i>			312	312
<i>*Collateral</i>			5	5
<i>*Family Therapy</i>				0
<i>*Group Rehab</i>				0
<i>*Group Therapy</i>				0
<i>*Individual Rehab</i>			131	131
<i>*Individual Therapy</i>		3	340	343
<i>*Plan Development</i>		5	91	96
No Shows	239	No Show Rate		19%

MANZ-Manzanita				
	Youth	TAY	Adults	Total
<i>Unduplicated Clients Served</i>		10	306	316
<i>Age Range of Clients Served</i>	0-17	18-24	25 and older	
<i>Count of Services Provided</i>	0	73	4534	4607
<i>*Assessment</i>		12	359	371
<i>*Case Management</i>		46	2875	2921
<i>*Collateral</i>		1	8	9
<i>*Family Therapy</i>				0
<i>*Group Rehab</i>				0
<i>*Group Therapy</i>				0
<i>*Individual Rehab</i>		6	868	874
<i>*Individual Therapy</i>			138	138
<i>*Plan Development</i>		8	286	294
No Shows	355	No Show Rate		7%

Outpatient

MCA-MCAVHN				
	Youth	TAY	Adults	Total
<i>Unduplicated Clients Served</i>		1	61	62
<i>Age Range of Clients Served</i>	0-17	18-24	25 and older	
<i>Count of Services Provided</i>	0	2	901	903
<i>*Assessment</i>			39	39
<i>*Case Management</i>		2	303	305
<i>*Collateral</i>				0
<i>*Family Therapy</i>				0
<i>*Group Rehab</i>			1	1
<i>*Group Therapy</i>			22	22
<i>*Individual Rehab</i>			464	464
<i>*Individual Therapy</i>			21	21
<i>*Plan Development</i>			51	51
No Shows	20		No Show Rate	2%

MCYP-Mendocino County Youth Project				
	Youth	TAY	Adults	Total
<i>Unduplicated Clients Served</i>	172	25		197
<i>Age Range of Clients Served</i>	0-17	18-24	25 and older	
<i>Count of Services Provided</i>	2231	263	0	2494
<i>*Assessment</i>	137	15		152
<i>*Case Management</i>	138	10		148
<i>*Collateral</i>	295	15		310
<i>*Family Therapy</i>	297	11		308
<i>*Group Rehab</i>	47			47
<i>*ICC</i>				0
<i>*Individual Rehab</i>	30			30
<i>*Individual Therapy</i>	1111	187		1298
<i>*IHBS</i>				0
<i>*Plan Development</i>	176	25		201
<i>*TBS</i>				0
No Shows	243		No Show Rate	9%

Outpatient

RCS-Redwood Community Services				
	Youth	TAY	Adults	Total
<i>Unduplicated Clients Served</i>	304	81	165	550
<i>Age Range of Clients Served</i>	0-17	18-24	25 and older	
<i>Count of Services Provided</i>	7858	2193	4296	14347
*Assessment	263	76	179	518
*Case Management	473	779	1355	2607
*Collateral	307	2	2	311
*Family Therapy	383	1	14	398
*Group Rehab	1486	176	248	1910
*ICC	843	20		863
*Individual Rehab	1775	608	1053	3436
*Individual Therapy	1625	471	1296	3392
*IHBS	109			109
*Plan Development	212	60	149	421
*TBS	84			84
*TFC	298			298
No Shows	1063	No Show Rate		7%

RC3-Redwood Community Crisis Center				
	Youth	TAY	Adults	Total
<i>Unduplicated Clients Served</i>	116	80	400	596
<i>Age Range of Clients Served</i>	0-17	18-24	25 and older	
<i>Count of Services Provided</i>	839	503	2680	4022
*Crisis	382	249	1292	1923
*Case Management	94	104	486	684
*Collateral	4	4	4	12
*Individual Rehab	136	40	268	444
*Individual Therapy	143	59	392	594
*Assessments	80	47	238	365
No Shows	103	No Show Rate		2%

Outpatient

Redwood Quality Management Company

QIC July to December 2019

TFS-Tapestry Family Services				
	Youth	TAY	Adults	Total
<i>Unduplicated Clients Served</i>	182	6		188
<i>Age Range of Clients Served</i>	0-17	18-24	25 and older	
<i>Count of Services Provided</i>	5922	53	0	5975
*Assessment	220	4		224
*Case Management	634	6		640
*Collateral	331	5		336
*Family Therapy	186			186
*Group Rehab	584			584
*Group Therapy	1	1		2
*ICC	1569	11		1580
*Individual Rehab	343	6		349
*Individual Therapy	991	15		1006
*IHBS	935	4		939
*Plan Development	128	1		129
*TBS				0
No Shows	243		No Show Rate	4%

RQMC -Medication Management				
	Youth	TAY	Adults	Total
<i>Unduplicated Clients Served</i>	130	67	601	798
<i>Age Range of Clients Served</i>	0-17	18-24	25 and older	
<i>Count of Services Provided</i>	496	252	2633	3381
*Psychiatric Services	331	182	1839	2352
*Assessments		6	157	163
*Case Management	165	61	560	786
*Plan Development		3	77	80
No Shows	660		No Show Rate	16%

**Services July to December 2019
MHSA**

Summary of MHSA Services by Agency			
RQMC SubContractor	Program	SubProgram	Services
Action Network	CSS	Children and Family	919
Consolidated	CSS	SUDT	384
Hospitality Center	CSS	Wellness Center	4292
Laytonville FRC	CSS	Outreach and Engagement	52
Manzanita	CSS	Wellness Center	4288
MCAVHN	CSS	Wellness Center	1080
MCYP	PEI	Stigma Reduction	926
Nuestra Alianza	PEI	Access and Linkage	326
RCS Crisis	CSS	Outreach and Engagement	529
RCS Stepping Stones	CSS	Housing	1475
RCS Arbor	CSS	Youth Resource Center	3293
RVIHC Yuki Trails	CSS	SUDT/Outreach	677
RVIHCFRC	CSS	Youth Outreach	1975
Tapestry	CSS	Outreach and Family	48

Summary of MHSA Unduplicated Client Count by Agency			
RQMC Sub Contractor	Program	SubProgram	Client
Action Network	CSS	Children and Family	410
Consolidated	CSS	SUDT	217
Hospitality Center	CSS	Wellness Center	375
Laytonville FRC	CSS	Outreach and Engagement	10
Manzanita	CSS	Wellness Center	610
MCAVHN	CSS	Wellness Center	251
MCYP	PEI	Stigma Reduction	29
Nuestra Alianza	PEI	Access and Linkage	331
RCS Crisis	CSS	Outreach and Engagement	214
RCS Stepping Stones	CSS	Housing	17
RCS Arbor	CSS	Youth Resource Center	230
RVIHC Yuki Trails	CSS	SUDT/Outreach	109
RVIHCFRC	CSS	Youth Outreach	1975
Tapestry	CSS	Outreach and Family	10